CSE 123b
Communications Software

Spring 2003

Lecture 11: Domain Name System (DNS)

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Some pictures courtesy David Wetherall & Srini Seshan
Where we’ve been & where we’re going

- Low-level networking (so far)
  - Internetworking architecture
  - Packet Forwarding
  - Reliable transport protocols
  - Routing protocols (distance vector, link state, interdomain)
  - Multicast & Mobile IP

- Building network services (rest of quarter)
  - DNS, HTTP, E-mail, FTP
  - Web caching and load balancing
  - Content Distribution Networks (e.g. Akamai)
  - Peer to Peer Systems
  - Network Security
Overview for today

- What is naming about?
- How Domain Naming System (DNS) works
  - Namespace
  - Data distribution
  - Request/response protocol
  - Caching
  - Bootstraping
- Experience with DNS and new DNS uses
Names and Addresses

- Names are identifiers for objects/services (high level)
- Addresses are locators for objects/services (low level)
- Resolution is the process of mapping name to address
Goals for a naming system

- How do we locate resources?
  - Machine name -> IP address
  - IP address -> Machine name

- How do we scale to the wide area?
  - Global scope
  - Robustness
  - Consistency: additions, deletions, modifications
  - Performance/overhead
  - Different administrative authorities
Internet Hostnames

- Hostnames are human-readable identifiers for end-systems based on an administrative hierarchy
  - risk64.ucsd.edu is my desktop machine

- IP addresses are a fixed-length binary encoding for end-systems based on their position in the network
  - 132.239.9.64 is risk64’s IP address
Original Hostname System

- When the Internet was really young …

- Flat namespace
  - Simple (host, address) pairs

- Centralized management
  - Updates via a single master file called HOSTS.TXT
  - Manually coordinated by the SRI’s Network Information Center (NIC)
  - You ftp’d the file over each day

- Resolution process
  - Look up hostname in the HOSTS.TXT file
Scaling Problems

- Coordination
  - Between all users to avoid conflicts

- Inconsistencies
  - Between update and distribution of new version

- Reliability
  - Single point of failure

- Performance
  - Competition for centralized resources
  - Size of HOSTS.TXT
Domain Name System (DNS)

- Designed by Mockapetris and Dunlap in the mid 80s
  - Distributed database

- Namespace is hierarchical
  - Allows much better scaling of data structures
  - e.g., www.cs.ucsd.edu

- Namespace is distributed
  - Decentralized administration and access
  - e.g. xxx.ucsd.edu is managed only by UCSD

- Resolution is by query/response
  - With replicated servers for redundancy
  - With heavy use of caching for performance
DNS Design

- Administrative hierarchy
  - “.” as separator
  - Zone = contiguous section of name space with its own database and administrative control
    - E.g., Complete tree, single node or subtree

- Zones are created by convincing owner node to create/delegate a subzone
  - E.g. cs.ucsd.edu could be a zone under ucsd.edu
“dot” is the root of the hierarchy
Top levels now controlled by ICANN
Lower level control is delegated
Usage governed by conventions
FQDN = Fully Qualified Domain Name
DNS Records

DNS: distributed db storing resource records (RR)

<table>
<thead>
<tr>
<th>RR format:</th>
<th>(name, value, type, ttl)</th>
</tr>
</thead>
</table>

- **Type=A**
  - *name* is hostname
  - *value* is IP address
- **Type=NS**
  - *name* is domain (e.g. foo.com)
  - *value* is IP address of authoritative name server for this domain
- **Type=CNAME**
  - *name* is an alias name for some “canonical” (the real) name
  - *value* is canonical name
- **Type=MX**
  - *value* is hostname of mailserver associated with *name*
DNS Distribution

- One or more nameservers manage each zone
  - Primary nameserver updated manually
  - Secondary nameservers updated using zone transfers performed between nameservers (uses TCP)
  - Multiple nameservers provide redundancy

- Client resolvers query nameservers for specified records
  - Multiple messages may be exchanged per DNS lookup to navigate the name hierarchy
Servers/Resolvers

- Each host has a resolver
  - Typically a library that applications can link to, sometimes in kernel (e.g. Windows XP)
  - Local name servers hand-configured (e.g. /etc/resolv.conf)

- Name servers
  - Typically responsible for some zone (e.g. cs.ucsd.edu)
  - Local servers (also sometimes called caching servers)
    » Do lookup of distant host names for local hosts
    » Typically answer queries about local zone
Lookup Methods

- **Iterative**
  - Server responds with as much as it knows (iterative)

- **Recursive**
  - Server goes out and searches for more info (recursive)
  - Only returns final answer or “not found”

- Local server typically does recursive
- Root/distant server does iterative
DNS Lookup Example

Recursive query:
- Puts burden of name resolution on contacted name server

Iterative query:
- Contacted server replies with name of server to contact
- “I don’t know this name, but ask this server”
DNS Message Format

<table>
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<th>Flags</th>
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<tr>
<td>No. of Questions</td>
<td>No. of Answer RRs</td>
</tr>
<tr>
<td>No. of Authority RRs</td>
<td>No. of Additional RRs</td>
</tr>
</tbody>
</table>

- **Identification**: Identification of the query.
- **Flags**: Flags indicating the type of query.
- **No. of Questions**: Number of questions in the query.
- **No. of Answer RRs**: Number of answer resource records in the response.
- **No. of Authority RRs**: Number of authoritative resource records in the response.
- **No. of Additional RRs**: Number of additional resource records in the response.
- **Questions**: Questions (variable number of answers).
- **Answers**: Answers (variable number of resource records).
- **Authority**: Authority (variable number of resource records).
- **Additional Info**: Additional info (variable number of resource records).
DNS Header Fields

- Identification
  - Used to match up request/response

- Flags
  - 1-bit to mark query or response
  - 1-bit to mark authoritative or not
  - 1-bit to request recursive resolution
  - 1-bit to indicate support for recursive resolution
Caching

- Servers and clients cache results of DNS lookups
  - Cache partial results too (e.g., server for princeton.edu)
  - Greatly improves system performance; lookups the rare case

- Cache using time-to-live (TTL) value from provider
  - higher TTL means less traffic, lower TTL means less stale info

- Negative caching is used too!
  - errors can cause repeated queries for non-existent data
Impact of caching
DNS Lookup Example

Client
www.cs.cmu.edu
Local DNS server
NS cmu.edu
www.cs.cmu.edu
NS cs.cmu.edu
www=IPaddr
root & edu DNS server
cmu.edu DNS server
cs.cmu.edu DNS server
Impact of caching
Subsequent Lookup

Client
ftp.cs.cmu.edu

Local DNS server
ftp.cs.cmu.edu

root & edu DNS server
ftp=IPaddr
cmu.edu DNS server
cs.cmu.edu DNS server
Reliability

- DNS servers are replicated
  - Name service available if at least one replica is up

- UDP used for queries
  - Need reliability \( \rightarrow \) Why not TCP?
  - Try alternate servers on timeout
  - Exponential backoff when retrying same server
  - Same identifier for all queries
    - Don’t care which server responds
Reverse Name Lookup

- 128.2.206.138?
  - Lookup 138.206.2.128.in-addr.arpa
  - Why is the address reversed?

- What if there is a many to one mapping?
  - i.e. www.cs.ucsd.edu and www-cse.ucsd.edu are the same machine
  - Reverse lookup should return primary name
Mail Addresses

- MX records point to mail exchanger for a name
  - E.g. mail.acm.org is MX for acm.org

- Addition of MX record type proved to be a challenge
  - How to get mail programs to lookup MX record for mail delivery?
  - Needed critical mass of such mailers
DNS Bootstrapping

- Need to know IP addresses of root servers before we can make any queries

- Addresses for 13 root servers ([a-m].root-servers.net) handled via initial configuration (named.ca file)
DNS: Root Name Servers

- Responsible for “root” zone
- Approx. dozen root name servers worldwide
  - Currently {a-m}.root-servers.net
- Local name servers contact root servers when they cannot resolve a name
  - Configured with well-known root servers
Building on the DNS

- Other naming designs leverage the DNS

- Email:
  - e.g., savage@cs.ucsd.edu is savage in the domain cs.ucsd.edu

- Uniform Resource Locators (URLs) name for Web pages
  - e.g., http://www.cs.ucsd.edu/~savage/
  - Use domain name to identify a Web server
  - Use “/” separated string to name path to page (like files)
Building on the DNS

- Load balancing of Internet services
  - If a name -> IP address mapping is one to many then can use DNS for load balancing
  - RR DNS: provide set of answers
  - Akamai/CDNs: provide different answer based on source address of local server and load on replicated content
Future Evolution of the DNS

- Design constrains us in two major ways that are increasingly less appropriate

- Static host to IP mapping
  - What about mobility (Mobile IP) and dynamic address assignment (DHCP)

- Location-insensitive queries
  - What if I don’t care what server a Web page comes from, as long as it’s the right page?
  - e.g., a yahoo page might be replicated
DNS Experience

- One of the greatest challenges seemed to be getting good name server implementations
  - Developers were typically happy with “good enough” implementation
  - Challenging, large scale, wide area distributed system
    » Like routing, but easier to have broken implementations that work

- Common bugs
  - Looped NS/CNAME record handling
  - Poor static configuration (root server list)
  - Lack of exponential backoff
  - No centralized caching per site
    » Each machine runs own caching local server
Root Zone

- Generic Top Level Domains (gTLD) = .com, .net, .org, etc...
- Country Code Top Level Domain (ccTLD) = .us, .ca, .fi, .uk, etc...
- Root server ({a-m}.root-servers.net) also used to cover gTLD domains
  - Load on root servers was growing quickly!
  - Moving .com, .net, .org off root servers was clearly necessary to reduce load → done Aug 2000
**New gTLDs**

- .info → general info
- .biz → businesses
- .aero → air-transport industry
- .coop → business cooperatives
- .name → individuals
- .pro → accountants, lawyers, and physicians
- .museum → museums
- Only new one actives so far = .info, .biz
New Registrars

- Network Solutions (NSI) used to handle all registrations, root servers, etc…
  - Clearly not the democratic way
  - Large number of registrars that can create new domains → However NSI still handle root servers
Key Concepts

- The design of names, addresses and resolution has a significant impact on system capabilities

- Hierarchy, decentralization and caching allow the DNS to scale
  - These are general techniques!
For next time...

- HTTP: Read 9.2.2
- Assignment #2 has been posted